Community Service Movers

<u>C.S.M</u>: A cost effective moving service for families and individuals with limited financial resources.

<u>Community Service Movers</u> provides a cost effective moving service to individual families, men, women, seniors and youth. If you're leaving a shelter, moving from a home or an Apartment, transporting your personal items from storage or storing your items temporarily, we will move it. Most of our clients are not able to pay the regular moving cost to move therefore, we provide a cost effective moving service to these families who have only limited income resources.

The company is launched by Social Service Workers who have identified the needs of the clients and a gap in the services. Our experiences have been in various capacities, either in the Shelters, Hostels, Drop In, Housing, and mainly working with the most vulnerable population. We would like to bridge the gap by providing this unique stress free, economical moving service to your clients.

Our movers are trained, bonded, and they are registered with the Ontario Movers Association. They are efficient, professional, understanding, patient, and most importantly, they treat each client and their property with respect and dignity providing a stress free move.

Clients are referred by either O/W workers, ODSP workers, Housing workers, Shelter workers, Hospital staff, Social workers, Lawyers, the Police, the Courts, Jails discharge planners, Discharge planners. Banks, Schools, Community workers and community members within the G.T.A.

<u>How do you access this service?</u> Clients or workers can download the application forms at <u>www.communityservicemovers.com</u>. The moving application forms part 1 and 2 and the agreement form <u>must be filled out.</u> Upon completion of the application, all three forms must be faxed into the office at (905) 997-0541. We usually take 24 hours to assess the application information and contact either the client or the Case worker involved. We will then complete an invoice and either fax it in or email it to the client or worker.

<u>Payments</u> must be made 2 days prior to the move; there will be no transaction of payment between the movers and the clients. If the client is paying for the move, the payment can made at any TD Canada Trust Bank to (C.S.M) account, a receipt will be provided to the client from the bank teller. If the Government, or the Organization is paying for the moving cost cheques will be accepted and must be mailed out to the Community Service movers mailing address noted on the invoice. <u>C.S.M will not schedule any move until the Case worker confirms by email the payment method/confirmation.</u>

The hours of operation are from: 5:30pm 9:00pm, Tuesday, Wednesday Thursday and on Saturdays the office is open from 10:00am to 4:00pm. We are closed on Mondays, Fridays and Sundays. We are proud to provide this unique cost effective moving service to your clients. If you would like us to mail some original flyers, please email us your mailing address.

We are open to building new partnerships and broadening our horizon as we expand our services to those in need. Let's continue to use our collaborative efforts to eliminate homelessness and empower our clients. Yes, we provide service across the G.T.A.